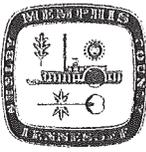


City of Memphis



A C WHARTON, JR.
MAYOR

TENNESSEE

December 6, 2011

The Honorable Harold Collins, Chairman
Personnel, Intergovernmental & Annexation Committee
City Hall - Room 514
Memphis, TN 38103

Dear Chairman Collins:

Subject to Council approval, it is my recommendation that:

Roshun Austin

be reappointed to the Health, Educational & Housing Facility Board with a term expiring December 31, 2017.

I have attached biographical information.

Sincerely,

A handwritten signature in black ink, appearing to read "ACW", is written over the typed name and title of the Mayor.

A C Wharton
Mayor
ACW/lar

c: Council Members



City of Memphis

BIOGRAPHICAL INFORMATION
APPOINTMENT TO BOARD/COMMISSION

HEHF

BOARD/COMMISSION

Name: Roshun Antoinette Austin Race B M F

E-Mail Address: roshun.austin@gmacreicap.com Fax 866-864-5422

Profession/Employer: Operations Service Lead/Business Analyst - GMAC Mortgage, LLC

Business Address: 915 E. McLemore Avenue Suite 205 Zip 38106 Phone: 901-946-8908

Education: M.A., Urban Anthropology University of Memphis, B.A. Middlebury College

Name of Spouse: N/A Number of Children: 1

Home Address: 3280 Carnes Avenue Phone: 901-336-1639

City: Memphis State: TN Zip: 38111

I certify that I am a resident of the City of Memphis (Unincorporated areas and surrounding counties are not considered). Yes or No If yes, how long? 38 years

Professional Organization/Associations:

Other Organizations/Association:

The Works, Inc.

Other Interests:

Signature _____ Date _____



Roshun A. Austin is a native of Memphis, Tennessee. Since January 2005, she has worked with the HOPE Team of GMAC Mortgage. Currently, she works as the Operations Service Lead/Business Analyst handling customer escalations and conducting new hire training and development and job coaching. Previously, she worked as Community Relations Specialist. In that position, she worked with borrowers experiencing hardships in TN, AR, MS, and OK finding solutions to avoid foreclosure.

A graduate of Memphis' East High School, Roshun entered Middlebury College in Middlebury, Vermont as an undergraduate, strongly motivated to make a difference in her community with a science career. She spent her summers working at the University of Tennessee at Memphis in a biochemistry laboratory. After completing her sophomore year, Roshun became intrigued with study of the social sciences, changing her major from Biochemistry to Cultural Anthropology. After graduation in 1993, Roshun joined Teach for America. She spent the summer after graduation working in the Los Angeles Unified School District. Subsequently, she was placed at Zachary Elementary in Zachary, Louisiana as a teacher of the gifted and talented.

In 1995, Roshun entered the University of Memphis Graduate School to study Urban Anthropology. Graduating in 1997 with her Masters in Urban Anthropology, Roshun was recognized by University President V. Lane Rawlins for her leadership and community service.

Prior to joining GMAC Mortgage, Roshun served as the Executive Director of the Orange Mound Development Corporation for eight years. Orange Mound Development Corporation (OMDC) is a neighborhood-based affordable housing developer and HUD-certified counseling agency. During her tenure at Orange Mound, her dedicated service was recognized. She was named as one of "50 Women Who Make a Difference" by Memphis Woman magazine. She participated in Leadership America: American Issues Forum with 100 women making a difference individually and collectively in their communities. At the end of her tenure at OMDC, the Memphis City Council recognized her community service by drafting a resolution naming February 1, 2005 Roshun Austin Day.

Roshun is dedicated to serving the needs of her community and logs many volunteer hours. Appointed by Mayor Wille W. Herenton, she is serving her second term as a director of the Health, Educational and Housing Facilities Board of the City of Memphis, the local housing finance agency. She also serves on the board of the Works, Inc (St. Andrew A.M.E.). Roshun volunteers with the Selby County Breastfeeding Coalition. She participates in many volunteer opportunities with her church, St. Andrew AME. She previously served on the boards of the Memphis/Shelby County Community Redevelopment Agency and the Memphis Challenge.

Roshun is the mother of one daughter, Lailah, "her international travel buddy". Roshun has already begun to introduce her daughter to the virtues of service.