City of Memphis
TENNESSEE

MYRON LOWERY
Mayor Pro Tem

October 16, 2009

The Honorable Shea Flinn
Chairman
Personnel, Intergovernmental & Annexation Committee
City Hall - Room 514

Dear Chairman Flinn:

Subject to Council approval, it is my recommendation that:

Dwan L. Gilliom

be reappointed to the Pension Board of Administration with a term expiring December 31, 2011.

I have attached biographical information.

Sincerely,

Myron Lowery

Myron Lowery
Mayor Pro Tem

ML:rb

c: Council Members

Suite 700 • 125 N. Main Street • Memphis, Tennessee 38103-2078 • (901) 576-6000 • FAX (901) 576-6012

Dwan L. Gilliom

201 DuBois Drive
Memphis, TN 38112
Home Phone (901) 870-5832

OBJECTIVE:

QUALIFICATIONS:

A proven ability to manage, lead projects and get consistent results during my twenty years of experience in government and public service. A highly organized individual who adopts a systematic approach to problem solving, effectively analysing results and implementing solutions. Excellent communication skills have ensured good relations with both staff and superiors. An ability to interact with people at all levels both internally and externally has ensured the development of good business relationships. Capable of building highly motivated teams that are conscious of their part in improving productivity and quality throughout the business function. An impressive work ethic, reliable, dependable and conscious of duties and responsibilities are key to my role. A positive approach to all tasks and pride in achievements has resulted in many successes. The ability to form good relationships with both peers and staff is central to my character.

EDUCATION:

2004, Master's Degree in Operations Management (Human Resource Specialist), University of Arkansas
1999, Bachelor's Degree in Business Management (Cum Laude), Lemoyne Owen College, Memphis TN

EMPLOYMENT:

02/04 -Present, Deputy Director, City of Memphis, Solid Waste Management Department
Responsible for managing a team of four administrators and eight managers, with an overall responsibility for 650 employees in the Solid Waste Management Department. Managed resources, which includes a annual budget of forty-three million dollars, while directing the day-to-day operation that is responsible for providing solid waste collection service to over 200,000 commercial and residential customers.

02/02-02/04, Administrator, City of Memphis, Mayor's Citizen Service Center
Responsible for managing a one-stop call information and resource center for the City of Memphis that was responsible for linking comments, concerns, and complaints from citizens with the appropriate department within the City government for satisfactory resolution.

08/99-02/02, Special Agent, Bureau of Alcohol Tobacco and Firearms (Atlanta, GA)
Responsible for investigating, apprehending and assisting with the prosecution of individuals and criminal organizations engaged in illegal activity involving federal firearms, explosives, and arson laws.

07/85-08/99, Police Officer (Sergeant/TACT Officer), Memphis Police Department.
Responsible for protecting and serving the citizens of Memphis through the enforcement of laws

and ordinances of the City of Memphis and the State of Tennessee.

MILITARY EXPERIENCE:
05/82-05/85, Active Duty Enlistment (Specialist Fourth Class), United States Army
Armed Services Vocabulary Aptitude Battery (ASVAB) test administrator. Responsible for administering the military entrance examination to perspective applicants for the military in the Memphis and the Mid-south area.

SPECIALIZED TRAINING:
Graduate of the Department of Treasury's Criminal Investigator School and the Bureau of Alcohol Tobacco and Firearms New Agent Training School, Federal Law Enforcement Training Center (Glynco, GA) and the Memphis Police Department Academy (Memphis, TN).

ADDITIONAL INFORMATION:
Member of the Memphis Police Department Reserve Unit (Reserve Police Officer)
Member of Golden Key National Honor Society
Member of Kappa Alpha Psi Fraternity, Inc. Society
Member of the Memphis Police Department Reserve Unit

REFERENCES:
Provided upon request

PENSION BOARD OF ADMINISTRATION
9 MEMBER BOARD
2 YEAR TERM

Members	Address	Term Expires
City		City
Myron Lowery (Mayor Pro Tem) M/B		
Lorene Essex (Director/Ex-Officio) F/B		NO EXPIRATION
Patrice Thomas (Comptroller) F/B		NO EXPIRATION
Pearl Gibson* Acting Chairperson F/B		NO EXPIRATION
Brassel, Derek M/B (Employee)		December 31, 2009
Geater, Lisa M/W (Employee) *Replacing Mary Gray*	Division: Legislative 6467 Keswick Drive Memphis, TN 38119	December 31, 2011
Gilliom, Dwan L. M/B (Employee)	Address: 4830 Fleetgrove Memphis, TN 38117	December 31, 2011
		December 31, 2007
		December 31, 2007

10/16/09